Telehealth Policies in France Before / After Covid-19

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TELECONSULTATION

**BEFORE CONFINEMENT**

- <10,000 per week

**1ST WEEK**

- 80,000 teleconsultations

**2ND WEEK**

- 500,000 teleconsultations

**3RD WEEK**

- 1,000,000 teleconsultations
44% of GPs

26% of total consultations

81% known patients
HOW DID IT HAPPEN?
Integration with public health response
Regulations update
Telehealth clinical protocols and guidelines
Advocacy to public and professionals
Public-private cooperation
• 9/03: Teleconsultation and tele-expertise funded for COVID-19 (suspected and confirmed)
• 14/03: Teleconsultation first recommended for patients at risk in primary care
• 16/03: Teleconsultation clinical guidelines by MOH (diagnosis and follow-up)
• 19/03: Telecare funded for nurses to follow-up patients with COVID-19 by video/phone
• 19/03: Telecare funded for midwives to follow-up pregnant women by video
• 25/03: Telecare funded for speech therapists authorized
• 28/03: Remote patient monitoring national protocol for COVID-19 patients
• 14/04: Telecare for occupational therapists and psychometricians
• 15/05: Teleconsultation funding for ALL patients until end of health emergency status
• 16/04: Telecare for physiotherapists
• 18/05: Telecare for orthoptists, podiatrists, pharmacists
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A STRONG FOUNDATION

1. Pre-existing regulations (2009) and funding (since 2018)
2. Pre-existing activities and awareness
3. Diversified and mature solutions market
Global Telemedicine Implementation and Integration within Health Systems to Fight the COVID-19 Pandemic: A Call to Action

Ohannessian R, Duong TA, Odone A. JMIR Public Health Surveill. 2020;6(2):e18810. Published 2020 Apr 2. doi:10.2196/18810